



Job Title: Spa Therapist

Job Type: Casual

Job Location: eforea Spa, Hilton at The Ageas Bowl Southampton

Introduction

eforea Spa is located at The Ageas Bowl resort, within the 171 bedroomed Hilton at The Ageas Bowl. We offer a mixture of Spa days, treatments and access to the spa facilities. We are honoured to be partnered with two industry leading skincare and beauty brands – Elemis and Jessica. We are passionate about delivering exceptional experiences to each and every guest.

Description

eforea Spa have a Spa therapist job role available to work within the Spa to provide treatments to guests. Ideally, the successful candidate would have some experience as a spa/beauty therapist however, this is not essential. We will welcome any applications from an individual who is enthusiastic, keen to learn and is passionate for delivery exceptional guest experiences. Our treatments include a range of massages; facials; manicures; pedicures; body treatments as well as many others using our product houses ELEMIS and Jessica. Training for our bespoke eforea treatments, Elemis and also Jessica treatments will be held in house. You will be part of a warm and friendly team, who will help support and train. The candidate will work for a business who has a genuine belief in recognising and rewarding their team members – including 25% discount on Spa treatments, retail and café.

The Role

As a Spa Therapist, you will be responsible for managing and carrying out professional Spa and beauty treatments to deliver an excellent guest experience. Specifically, you will be responsible for performing the following tasks to the highest standards:

- Offer Guests a high level of service while embracing the Company's brand standards
- Manage and carry out procedures, have current knowledge of treatments, and ensure all treatments comply with current legislation and company standards
- Ensure client experience is proficient including bookings, payments, and consultation cards
- Interact and communicate effectively with clients, members, team members, guests, and management team.
- Required to help achieve sales targets and manage customer feedback. Retail commission is based on set targets.

PERSONAL SPECIFICATION

Essential

- Committed to deliver a high level of customer service.
- Organised approach to working with a schedule, deadlines and targets to meet.
- Active team player who will enjoy to work individually as well as in teams.
- Having a positive attitude with good communication skills
- Excellent grooming standards
- Flexibility to respond to a range of different work situations

Desirable

- Experience working as a spa/beauty therapist

Requirements

- Right to work in the UK
- A recognized Level 3 Beauty therapy qualification

How to Apply

Please send a CV to bethany.malone@hiltonageasbowl.com

Equal Opportunities

We are committed to employment practices and behaviours which encourage diversity, promote equality of treatment and eliminate unlawful and or unfair discrimination.