

Spa Therapist:

We now have an opportunity to recruit an experienced Spa Therapist, who has worked in a similar type property and will thrive on working with this distinguished and characteristic business.

As a Spa Therapist, you will report directly to the Senior Spa Therapist and provide exceptional customer service with professional care and knowledge. The successful candidate will need to have proven experience in a busy Spa/Salon.

Job Outline:

To provide the highest level of customer care in the Spa.

To welcome customers promptly and prepare special treatments with the utmost care, attention and professionalism.

To liaise with the Senior Spa Therapist on forward business/issues.

To maintain correct levels of stocks for our customers ensuring compliance with the company purchasing procedure.

To provide the highest levels of hygiene in the beauty rooms at all times.

To liaise with and assist the Senior Spa Therapist on promotional events.

Meeting with clients for show-rounds and appointments when necessary.

Ensure a sales attitude is adopted at all times and maintain an awareness of all sales opportunities.

To assist with the mail shots of all Spa members & regular clients for promotional events.

Be aware of company products and special offers, to maintain knowledge of hotel facilities and services.

To wear your uniform at all times in accordance with the Company Standards.

Adhere to the Company's Code of Conduct.

To maintain the highest level of personal/work cleanliness and hygiene.

To understand and comply with the Company's Health and Safety Policy.

Person Specification:

Previous experience as a Spa Therapist in a busy Spa is essential.

Able to demonstrate the highest level of professionalism and knowledge on spa treatments such as hair removal, massage, facial treatments and nail treatments.

Able to demonstrate a high level of customer service.

Good commercial awareness.

Hotel Information:

The Hilton at the Ageas Bowl is a fantastic new offering answering to a growing demand for upscale accommodation among both leisure and business travellers from within the UK and overseas. A hotel of choice for both the savvy business traveller who recognises and values true comfort, business convenience and assurance of quality and efficiency, as well as the leisure traveller who wants the combination of location, style and relaxation.

We offer 171 Guest Rooms including 7 Suites and a Presidential Suite, the first eforea spa in the south UK and the largest hotel meeting facility in the region for up to 700 delegates. An ideal venue and location with direct access to Southampton Airport, Southampton Cruise terminal and other leisure attractions. The Ageas Bowl is the iconic home of Hampshire Cricket, located on the outskirts of Southampton. The world-class venue, defined by its contemporary architecture, is set in 150 acres of landscaped grounds and is serviced by excellent transport links. The Ageas Bowl is a truly exceptional multi-purpose venue, capable of hosting events spanning from large regional exhibitions to intimate corporate breakfast meetings and almost any bespoke event in between.